
Knowledge Management Tools And Techniques

Drawing on the Past to Enhance Future Performance
 The Role of Knowledge Transfer in Open Innovation
 Knowledge Management
 Encyclopedia of Knowledge Management, Second Edition
 Tools, Techniques and Practices
 Organizational Learning and Knowledge: Concepts, Methodologies, Tools and Applications
 Concepts, Methodologies, Tools and Applications
 Knowledge Management in Practice
 Essential Knowledge, Tools, and Techniques for Donors and Advisors
 Strategic Knowledge Management Technology
 Lost Knowledge
 Best Practices, Tools, and Techniques for Putting Conversation to Work
 Facilitators' Guide
 Software Architecture Knowledge Management
 Experience and Knowledge Management in Software Engineering
 Project Management Tools and Techniques
 Knowledge Management in Organizations
 Information and Knowledge Management
 A Handbook for Scaling Up Solutions through Knowledge Capturing and Sharing
 Theory and Practice
 A Practical Guide, Second Edition
 Healthcare Knowledge Management
 Introduction to Knowledge Management
 LEARNING TO FLY: PRACTICAL KNOWLEDGE MANAGEMENT FROM LEADING AND LEARNING ORGANIZATIONS (With CD)
 Knowledge Management
 Confronting the Threat of an Aging Workforce
 Concepts, Methodologies, Tools, and Applications
 9th International Conference, KMO 2014, Santiago, Chile, September 2-5, 2014, Proceedings
 Knowledge Management Tools and Techniques Manual
 Practical Techniques for Building a Knowledge Management System
 A Leader's Guide to Knowledge Management
 Knowledge-Based Processes in Software Development
 Tools, Methods, and Approaches to Drive Organizational Performance
 Knowledge Management Tools and Techniques
 A Project Manager's Book of Tools and Techniques
 Project Management Tools and Techniques
 Knowledge Management Practices in the Public Sector
 Healthcare Knowledge Management Primer
 Managing Foundations and Charitable Trusts
 A Practical Guide

*Knowledge Management
 Tools And Techniques*

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LESTER DESHAWN

**Drawing on the Past to Enhance
 Future Performance** Oxford University
 Press

This book bridges the gap between
 knowledge management and technology.
 It embraces the complete lifecycle of
 knowledge, information, and data from
 how knowledge flows through an
 organization to how end users want to
 handle it and experience it. Whether your
 intent is to design and implement a single
 technology or a complete collection of KM
 systems, this book provides the
 foundations necessary for success. It will
 help you understand your organization's
 needs and opportunities, strategize and
 prioritize features and functions, design

with the end user in mind, and finally build
 a system that your users will embrace and
 which will realize meaningful business
 value for your organization. The book is
 the culmination of the authors' collective
 careers, a combined sixty years of
 experience doing exactly what is detailed
 in this book. Their guidance has been
 honed by their own successes and failures
 as well as many others they have
 researched in order to provide a
 comprehensive study on KM
 transformations and the technologies that
 help to enable them. They have
 successfully applied this knowledge as the
 founders and leaders of the world's largest
 dedicated knowledge management
 consultancy, which runs these projects for
 many of the world's most complex
 organizations. They are writing as
 practitioners directly to other practitioners

with the intent to enable them to apply
 and benefit from their knowledge and
 experience. "Compelling reading for KM
 practitioners looking to ensure their
 technology decisions support their
 business and organizational objectives." -
 Margot Brown, Director of Knowledge
 Management, World Bank Group "We are
 two years into our KM Transformation and
 if I'd had this book beforehand, it would
 have made the journey smoother and
 faster! This is a great playbook for how to
 plan, organize, and execute a KM
 transformation." - Stephanie Hill, Senior
 Director, Global Customer Services, PayPal
*The Role of Knowledge Transfer in Open
 Innovation* Springer
 This valuable companion to the Project
 Management Institute's A Guide to the
 Project Management Body of Knowledge
 (PMBOK® Guide)—Sixth Edition presents

comprehensive examples and explanations of the tools and techniques presented in the PMBOK® Guide. Designed specifically to assist both new and experienced project managers in handling all aspects of a project, this title explains the “how” when it comes to project management theory. Concrete examples of tools for project managers will fill the gap in this PM knowledge area and provide necessary guidance for both practicing project managers and students.

Knowledge Management Springer Science & Business Media

This book is open access under a CC BY-NC 3.0 IGO license. This book comprehensively covers topics in knowledge management and competence in strategy development, management techniques, collaboration mechanisms, knowledge sharing and learning, as well as knowledge capture and storage. Presented in accessible “chunks,” it includes more than 120 topics that are essential to high-performance organizations. The extensive use of quotes by respected experts juxtaposed with relevant research to counterpoint or lend weight to key concepts; “cheat sheets” that simplify access and reference to individual articles; as well as the grouping of many of these topics under recurrent themes make this book unique. In addition, it provides scalable tried-and-tested tools, method and approaches for improved organizational effectiveness. The research included is particularly useful to knowledge workers engaged in executive leadership; research, analysis and advice; and corporate management and administration. It is a valuable resource for those working in the public, private and third sectors, both in industrialized and developing countries.

Encyclopedia of Knowledge Management, Second Edition IGI Global

Knowledge Management has evolved into one of the most important streams of management research, affecting organizations of all types at many different levels. The Encyclopedia of Knowledge Management, Second Edition provides a compendium of terms, definitions and explanations of concepts, processes and acronyms addressing the challenges of knowledge management. This two-volume collection covers all aspects of this critical discipline, which range from knowledge identification and representation, to the impact of Knowledge Management Systems on organizational culture, to the significant integration and cost issues being faced by Human Resources, MIS/IT, and production departments.

Tools, Techniques and Practices

Springer Science & Business Media
This book explores the managerial roles and responsibilities with regard to safety. Applying key legal requirements to the workplace, it looks at how workplace facilities are managed and how materials and equipment are used, stored and maintained for optimum effectiveness. It not only aids organisations to achieve success, but to maintain it.

Organizational Learning and Knowledge: Concepts, Methodologies, Tools and Applications World Bank Publications

This work brings together knowledge from many parts of the world to provide theoretical and applied concepts, methodologies, and techniques that help diffuse skills required to create intelligent enterprises of the 21st century for gaining sustainable competitive advantage in a global environment.

Concepts, Methodologies, Tools and Applications Springer

The public sector provides services to the public and does not expect to acquire financial gain; hence, the practices from the private sector could not be used efficiently without modification, bearing in mind that the main scope of the public organization is to provide quality services to the citizens. Knowledge management can acquire and transfer knowledge in order to succeed in this effort and to confront challenges that exist in the modern knowledge economy. Therefore, knowledge management can play a vital role in the reorganization of the public sector and its necessary organizational change. Knowledge Management Practices in the Public Sector is a collection of innovative research on the methods and applications of improving the quality of public services through the implementation of knowledge management in public organizations.

While highlighting topics including intellectual capital, risk assessment, and organizational strategy, this book is ideally designed for policymakers, ICT consultants, public sector workers, public administrators, government officials, researchers, scholars, and students. Knowledge Management in Practice CRC Press

This unique text is a practical guide to managing and developing Healthcare Knowledge Management (KM) that is underpinned by theory and research. It provides readers with an understanding of approaches to the critical nature and use of knowledge by investigating healthcare-based KM systems. Designed to demystify the KM process and demonstrate its applicability, this text offers contemporary

and clinically-relevant lessons for future organizational implementations.

Essential Knowledge, Tools, and Techniques for Donors and Advisors John Wiley & Sons

Knowledge management principles, strategies, models, tools, and techniques have been proven in government, business, and industry. More recently, knowledge management has emerged as an essential enabler for the successful pursuit of scholarly activities in higher education. Knowledge management has significant contributions to make in capturing, storing, processing, and disseminating knowledge between and across these stakeholder entities and their processes to better support these interrelated processes and activities.

Given the impetus provided by the United Nations Global Knowledge Economy Policy, institutions worldwide are actively pursuing the use of knowledge management in all facets of social and economic development. The importance of knowledge management research and application in academia is a critical element of this multifaceted endeavor. Enhancing Academic Research and Higher Education With Knowledge Management Principles is a compendium of cutting-edge research on the use of knowledge management in higher education and provides original, theoretical, and application-oriented research within this domain. The book will also provide insights on the management of expertise, knowledge, information, and organizational development in different types of work communities and environments. By including research on global perspectives, the implementation of knowledge management at universities, current trends in the field, and the results, this book is a valuable reference work for professionals and researchers working in the field of information and knowledge management in various disciplines, and academics, analysts, developers, students, technologists, education consultants, higher education administrators, academicians, stakeholders, and practitioners seeking to learn, improve, and expand their theoretical and applied knowledge of knowledge management tools and techniques, models, processes, and systems in higher education.

Strategic Knowledge Management Technology Routledge

The ways in which codified and tacit knowledge are sourced, transferred, and combined are critical in furthering open innovation. When used effectively, knowledge sharing and organizational success are significantly increased,

improving products and services. *The Role of Knowledge Transfer in Open Innovation* is a collection of innovative research on a set of analyses, reflections, and recommendations within the framework of knowledge transfer practices in different areas of knowledge and in various industries. While highlighting topics including tacit knowledge, organizational culture, and knowledge representation, this book is ideally designed for professionals, academicians, and researchers seeking current research on the best practices for transfer of knowledge as an intermediate open innovation.

Lost Knowledge Nipa

Organizational Learning and Knowledge: Concepts, Methodologies, Tools and Applications demonstrates exhaustively the many applications, issues, and techniques applied to the science of recording, categorizing, using and learning from the experiences and expertise acquired by the modern organization. A much needed collection, this multi-volume reference presents the theoretical foundations, research results, practical case studies, and future trends to both inform the decisions facing today's organizations and the establish fruitful organizational practices for the future. Practitioners, researchers, and academics involved in leading organizations of all types will find useful, grounded resources for navigating the ever-changing organizational landscape.

Best Practices, Tools, and Techniques for Putting Conversation to Work

Business Expert Press

The topic of project management is truly an evolution of art seeking science. This activity involves balancing project objectives against the constraints of time, budget, and quality. Achieving this balance requires skill, experience, along with the use of many tools, and techniques which are the focus of this book. This new edition provides updated content to incorporate examples from Microsoft Project 2016 and material from the Project Management Body of Knowledge (PMBOK® Guide), sixth edition. The chapter structure includes step-by-step instructions regarding the basic mechanics and various software tools that can be used to assist in the processes. To reinforce the textbook's learning objectives, extra material is provided on the textbook website. This includes mechanical tool examples and lab assignments representative of the chapter topics. An external video tutorial library is available to help with various mechanics related to Microsoft Project mechanics. An

instructor manual is available for qualifying adoptions for classroom use. Features Illustrates the use of Microsoft Project throughout the project life cycle Offers templates as productivity enhancement tools Includes supplemental material for students and instructors Provides assignments for hands-on experience Follows the PMI PMBOK® Guide model structure that will support a better understanding of the model and help prepare students for PMP and CAPM certification Illustrates both traditional and contemporary management techniques

Facilitators' Guide IGI Global

A software architecture manifests the major early design decisions, which determine the system's development, deployment and evolution. Thus, making better architectural decisions is one of the large challenges in software engineering. Software architecture knowledge management is about capturing practical experience and translating it into generalized architectural knowledge, and using this knowledge in the communication with stakeholders during all phases of the software lifecycle. This book presents a concise description of knowledge management in the software architecture discipline. It explains the importance of sound knowledge management practices for improving software architecture processes and products, and makes clear the role of knowledge management in software architecture and software development processes. It presents many approaches that are in use in software companies today, approaches that have been used in other domains, and approaches under development in academia. After an initial introduction by the editors, the contributions are grouped in three parts on "Architecture Knowledge Management", "Strategies and Approaches for Managing Architectural Knowledge", and "Tools and Techniques for Managing Architectural Knowledge". The presentation aims at information technology and software engineering professionals, in particular software architects and software architecture researchers. For the industrial audience, the book gives a broad and concise understanding of the importance of knowledge management for improving software architecture process and building capabilities in designing and evaluating better architectures for their mission- and business-critical systems. For researchers, the book will help to understand the applications of various knowledge management approaches in an industrial setting and to identify research challenges

and opportunities.

Software Architecture Knowledge Management IGI Global

The insider's guide to charitable organizations for donors and their advisors Do you know when to use a private foundation, a donor-advised fund, or a charitable remainder trust or other charitable vehicle? Do you know the different tax benefits, limitations, and control rules for each alternative? Do you have an appropriate investment policy for your endowed charities? Do you have a rubric for avoiding fraud? Do you know what to look for to make sure that your charitable donations don't do the opposite of what you intend? In *Managing Foundations and Charitable Trusts*, Roger D. Silk and James W. Lintott provide a comprehensive guide for charitable donors and their advisers. Additional topics include: Foundation Governance When to seek additional professional help When and how to turn a CRT interest into cash Key tax issues Creating a legacy Why tax planning is so difficult, and how to approach it Straightforward and authoritative, *Managing Foundations and Charitable Trusts* is a handy, easy-to-read guide that all donors and their advisors will want to keep on hand.

Experience and Knowledge Management in Software Engineering Project Management Institute

Knowledge Management in Libraries: Concepts, Tools and Approaches brings to the forefront the increasing recognition of the value of knowledge and information to individuals, organizations, and communities, providing an analysis of the concepts of Knowledge Management (KM) that prevails among the Library and Information Science (LIS) community. Thus, the book explores knowledge management from the perspective of LIS professionals. Furthermore, unlike most books on the topic, which address it almost exclusively in the context of a firm or an organization to help gain a competitive advantage, this book looks at knowledge management in the context of not for profit organizations such as libraries. Describes the theory and approaches of knowledge management in the context of librarianship Seeks to identify and explain the principles that underlie the different processes of knowledge management Combines the theoretical and practical perspectives of the topic Provides a comprehensive and methodological approach to support librarians and information science professionals in the implementation of knowledge management in libraries and information centers Proposes a model for

libraries and information centers which may be used as a guide for implementation. Incorporates illustrations where necessary to provide a clear understanding of the concepts.

Project Management Tools and Techniques IGI Global

Knowledge Management is the process by which an organization identifies, creates, manages and delivers information to enhance workforce performance. KM is a discipline that promotes an integrated approach to identifying, capturing, evaluating, retrieving, and sharing all of an enterprise's information assets. These assets may include databases, documents, policies, procedures, and previously uncaptured expertise and experience in individual workers. All these issues are covered in thirty three chapters in the book broadly divided into the following five sections. Fundamentals of Knowledge Management, Latest Tools and Techniques for Knowledge Management, Databases, Data mining, Knowledge Discovery in Biotechnology and Bioinformatics, Data mining and Knowledge Discovery in Agriculture and Allied Fields, Indigenous Knowledge Protection and IPR Issues. The book contains original research and case studies by academic and research contributors on strategies, tools, techniques and technologies for Knowledge Management. The focus of this book is on the identification of innovative KM strategies and the application of theoretical concepts to real-world situations. This first serves as a complete introduction to the concepts and principles of KM, starting with basics of data, information, knowledge and wisdom. Clarified differences among Explicit, Implicit and Tacit Knowledge. The book also covers traditional KM approaches as well as emerging topics such as cloud computing, Semantic Web, Rough Computing, Fuzzy logic, Artificial intelligence, Machine learning, social networks, Tools and Techniques for Geo Spatial Data Knowledge Discovery. The focus of the book is on how KM impacts organizations and individuals and steps that should be taken to maximize benefits, including directions for how to select, develop, and evaluate KM systems.

Knowledge Management in Organizations Routledge

Nowadays, there is software everywhere in our life. It controls cars, airplanes, factories, medical implants. Without software, banking, logistics and transportation, media, and even scientific research would not function in the accustomed way. Building and maintaining software is a knowledge-intensive

endeavour and requires that specific experiences are handled successfully. However, neither knowledge nor experience can be collected, stored, and shipped like physical goods, instead these delicate resources require dedicated techniques. Knowledge and experience are often called company assets, yet this is only part of the truth: it is only software engineers and other creative employees who will effectively exploit an organisation's knowledge and experience. Kurt Schneider's textbook is written for those who want to make better use of their own knowledge and experience – either personally or within their group or company. Everyone related to software development will benefit from his detailed explanations and case studies: project managers, software engineers, quality assurance responsables, and knowledge managers. His presentation is based on years of both practical experience, with companies such as Boeing, Daimler, and Nokia, and research in renowned environments, such as the Fraunhofer Institute. Each chapter is self-contained, it clearly states its learning objectives, gives in-depth presentations, shows the techniques' practical relevance in application scenarios, lists detailed references for further reading, and is finally completed by exercises that review the material presented and also challenge further, critical examinations. The overall result is a textbook that is equally suitable as a personal resource for self-directed learning and as the basis for a one-semester course on software engineering and knowledge management.

Information and Knowledge Management John Wiley & Sons

A new, thoroughly updated edition of a comprehensive overview of knowledge management (KM), covering theoretical foundations, the KM process, tools, and professions. The ability to manage knowledge has become increasingly important in today's knowledge economy. Knowledge is considered a valuable commodity, embedded in products and in the tacit knowledge of highly mobile individual employees. Knowledge management (KM) represents a deliberate and systematic approach to cultivating and sharing an organization's knowledge base. This textbook and professional reference offers a comprehensive overview of the field. Drawing on ideas, tools, and techniques from such disciplines as sociology, cognitive science, organizational behavior, and information science, it describes KM theory and practice at the individual, community, and organizational levels. Chapters cover such

topics as tacit and explicit knowledge, theoretical modeling of KM, the KM cycle from knowledge capture to knowledge use, KM tools, KM assessment, and KM professionals. This third edition has been completely revised and updated to reflect advances in the dynamic and emerging field of KM. The specific changes include extended treatment of tacit knowledge; integration of such newer technologies as social media, visualization, mobile technologies, and crowdsourcing; a new chapter on knowledge continuity, with key criteria for identifying knowledge at risk; material on how to identify, document, validate, share, and implement lessons learned and best practices; the addition of new categories of KM jobs; and a new emphasis on the role of KM in innovation. Supplementary materials for instructors are available online.

A Handbook for Scaling Up Solutions through Knowledge Capturing and Sharing MIT Press

This volume offers a simple, systematic guide to creating a knowledge sharing practice in your organization. It shows how to build the enabling environment and develop the skills needed to capture and share knowledge gained from operational experiences to improve performance and scale-up successes. Its recommendations are grounded on the insights gained from the past seven years of collaboration between the World Bank and its clients around the world—ministries and national agencies operating in various sectors—who are working to strengthen their operations through robust knowledge sharing. While informed by the academic literature on knowledge management and organizational learning, this handbook's operational background and many real-world examples and tips provide a missing, practical foundation for public sector officials in developing countries and for development practitioners. However, though written with a public sector audience in mind, the overall concepts and approaches will also hold true for most organizations in the private sector and the developed world.

Theory and Practice CRC Press

This book contains the refereed proceedings of the 9th International Conference on Knowledge Management in Organizations (KMO) held in Santiago, Chile, during September 2014. The theme of the conference is "Knowledge Management to Improve Innovation and Competitiveness through Big Data." The KMO conference brings together researchers and developers from industry and academia to discuss and research how knowledge management using big data

can improve innovation and competitiveness. The 39 contributions accepted for KMO 2014 were selected from 89 submissions and are organized in

sections on: big data and knowledge management, knowledge management practice and case studies, information technology and knowledge management,

knowledge management and social networks, knowledge management in organizations, and knowledge transfer, sharing and creation.

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