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# Configuration Management Metrics

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 4 Examples of Configuration Management - Simplicable  
 7 Types of Management Metrics - Simplicable  
 Why Software Configuration Management Metrics Are ...  
 Network Inventory, Configuration Management, and Security  
 Configuration Management Metrics: Watts, Frank B ...  
 7 Metrics for Configuration Management - Test Environment ...  
 Metrics and Configuration Management Reference | Preface  
 Why Care About Configuration Management Metrics  
 Configuration Management Metrics  
 CMDB Health KPIs and metrics - ServiceNow  
 Configuration Management Metrics - Frank B. Watts - Google ...  
 Configuration Management Metrics - 1st Edition  
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practice of tracking operational items and their attributes. It is a fundamental operations technique that captures valuable information for processes such as incident management, problem management, change management, maintenance, safety and risk management. The following are illustrative examples. 4 Examples of Configuration Management - Simplicible Management metrics are measurements of the objectives of managers. They are commonly used to measure the value created by a manager for purposes such as performance management. Management metrics may also be used to accomplish management goals by measuring, changing and measuring again in a process of innovation or improvement. 7 Types of Management Metrics - Simplicible Number of Incidents reported where the underlying cause of the Incident is the result of inaccurate configuration management information; Effort for CMS Verifications Average work effort for physical verifications of the CMS contents; CMS Coverage Percentage of configuration components for which data is kept in the CMS KPIs Configuration Management | IT Process Wiki Taking an lean-agile slant on metrics for configuration management, the authors focus on ways to measure the value CM and SCM adds to the project and product and how to measure flow and waste. This month we take an "agile" slant on metrics for CM, including the CM process itself. Lean Metrics for Agile Software Configuration Management ... Key performance indicators for Configuration Management. The Key Performance Indicators (KPIs) in the following table are useful for evaluating your Configuration Management processes.

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#### 7 Types of Management Metrics -

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Fast, accurate, efficient, documented, measured and well understood Configuration Management is also critical to profitability. Frank Watts' Configuration Management Metrics gets engineers and managers up and running with Configuration Management measurement, reporting and benchmarking strategies designed to deliver world-class manufacturing outcomes.

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[Lean Metrics for Agile Software Configuration Management ...](#)

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